



## **Exeter College**

# Student Handbook For

**FdA Business** 

2023 - 2024

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## **WELCOME AND INTRODUCTION**

#### 1. Welcome and Introduction to the Foundation Degree in Business

Welcome to the Foundation Degree in Business here at Exeter College. We are delighted you will be studying with us and can expect this programme to provide the following:

- 1. Develop your understanding across a range of business subjects.
- 2. Provide you with the opportunity to apply theoretical knowledge to current business examples.
- 3. Enable you to progress onto level 6 in the subject area.
- 4. Equip you with the skills appropriate to employment in business, e.g., operational/ departmental management.
- 5. Encourage you to think critically and acquire academic skills, knowledge, and motivation to enhance future studies and employment prospects.
- 6. Provide accessibility regardless of background and abilities to reach your full potential.
- 7. Develop your digital skills and enable you to be responsible global citizens.
- 8. Provide you with opportunities to engage with local, national, and international employers and industries.

These transferable skills will enable students to meet changing circumstances, whether these arise from a shift in their own sphere of employment, promotion to supervisory or management roles or from general changes in Business practices and the business environment.

This programme has been designed to equip you with the skills and knowledge base required to work in your chosen specialism or other graduate opportunities, including progression to a BA/BSc top up.

This Teaching, Learning and Assessment Handbook contains important information including:

- Who will be teaching and providing support to you?
- Details of your programme of study and assessment

**Note:** the information in this handbook should be read in conjunction with the current edition of the College Student Handbook available at: <u>University Level Hub</u> which contains student support based information on issues such as finance and studying at University level and your Programme Quality Handbook available on your programme virtual learning environment.

## DISTINCTIVE FEATURES OF THE PROGRAMME

#### 1.1. Distinctive Features of the Programme

The Foundation Degree in Business has been written to provide learners with a strong theoretical knowledge of Business studies, while maintaining the vocational slant that will prepare learners for future employment.

This programme equips learners with knowledge and skills across a range of fundamental Business topics that will prepare them for progression to Bachelors study, or for employment in a variety of industries and roles.

The programme is designed to build on learners' existing knowledge of the subject area while still providing a solid foundation for learners who may be new to the area of study but who have good academic skills.

As a dually registered student at both Exeter College and University of Exeter you will access to extensive physical and digital resources, guest speakers and events. What makes the FdA programme unique is the small class size and interactive and personal group tutorial system led by experienced academics with successful commercial track records in local, national, and international environments. We pride ourselves on our range of guest speakers, current case study material, range of assessment types and relevant visits and trips to employers, alumni, businesses, and institutions.

#### 2. Course Contact List

All staff delivering on this programme can be contacted in either the staff room at Victoria House or the IOT (H2.35) – individual contact details for each staff member are provided below.

The Faculty Operations Officer for Business, Tourism and Adventure is Lynn Hartnoll who can be contacted at <a href="mailto:lynnhartnoll@exe-coll.ac.uk">lynnhartnoll@exe-coll.ac.uk</a> or on 01392 400289.

The college offers support with Disabled Students Allowance (DSA) – more information is available below in section 4. You can contact the DSA Supervisor/Advisor, Carmen Dix, in room VG07 (Victoria House), at <a href="mailto:dsa@execoll.ac.uk">dsa@execoll.ac.uk</a> or on 01392 400443/07879 113062.

#### 2.1. Programme Leader

#### Erica Dean

#### ericadean@exe-coll.ac.uk

Erica joined Exeter College in 2014 as the Programme Leader for HNC/D Business and is also the Deputy Head of Faculty for BTA. Prior to this she worked in education management and previously had experience across a range of industries, with particular focus on retail and leisure. Outside of work she has a husband, dog, and van who she loves to go on adventures with across Europe.

She holds a BA (Hons) in Leadership and Management from the Open University and a Master's in Education (Leadership & Management).

Her specialist subjects are corporate ethics and sustainability, enterprise, and leadership & management.

#### 2.2. Module Leaders

Year	Module Name	Module Leader	Contact Details
	<b>Business and Economic</b>	Deborah	deborahkearney@exe-
	Environment	Kearney	coll.ac.uk
	Human Resource and		IOT Staffroom
	Talent Management		
	Finance for Business	Kate Wellings	katewellings@exe-
			coll.ac.uk
			Victoria House Staffroom
Year 1	Contemporary Marketing	Victoria	victoriawalton@exe-
i eai i		Walton	coll.ac.uk
		(Tutor)	Victoria House Staffroom
	Enterprise and	Erica Dean	ericadean@exe-coll.ac.uk
	Innovation		IOT/Victoria House
			Staffroom
	Project and Event	Alex Spalding	Alexspalding02@exe-
	Management		coll.ac.uk
			Victoria House Staffroom
	Global Challenges	Deborah	As above
	Sustainable Operations	Kearney	
	Management		
	Corporate Environmental	Erica Dean	As above
	and Social Management	(Tutor)	
Year 2	Business Research		
i eai Z	Project		
	Business Strategy for	Jack Molloy	johnmolloy@exe-coll.ac.uk
	Competitive Advantage		Victoria House Staffroom
	Organisational		
	Behaviour and		
	Leadership		

#### 2.3. Personal Tutor

Victoria Walton and Erica Dean will act as your Personal Tutors during your programme of study and will deal with all pastoral issues.

College and programme staff will communicate with students in the following ways:

- Email
- University Level Hub <a href="https://moodle.exe-coll.ac.uk/course/view.php?id=1349">https://moodle.exe-coll.ac.uk/course/view.php?id=1349</a>
- HE Student Information Moodle site (see section below)
- You can also find further information and policies at our <u>Higher Education and Adult Learning Sharepoint Page</u>.

## **PROGRAMME STRUCUTRE**

### 3. Programme Structure

The Foundation Degree in Business is a two-year full time programme run on a semester timetable – the following structure shows the units you may study each year with the semester of delivery.

Part Time is also available, but structure is subject to timetabling each year.

Full / Part Time: FT

#### **Programme Structure for FdA Business Year 1**

Unit Title	No. of Credits	Semester
Business and Economic Environment	20	1
Finance for Business	20	1
Contemporary Marketing	20	1
Human Resource and Talent Management	20	2
Enterprise and Innovation	20	2
Project and Event Management	20	2

#### **Programme Structure for FdA Business Year 2**

Unit Title	No. of Credits	Semester
Business Research Project	20	1,2
Global Challenges	20	1
Business Strategy for Competitive Advantage	20	1
Corporate Environmental and Social Management	20	1
Sustainable Operations Management	20	2
Organisational Behaviour and Leadership	20	2

#### 4. Course and College Resources

The Institute of Technology is a purpose-built facility for Digital and Data as well as our Adult and HE provision. All classrooms have IT facilities and the dedicated HE student study space is available on the first floor. There is a food and drink outlet available at the front of the building and lots of social space on the ground floor.

The College LRC has a subscription to a range of paper-based journals, including Management Today and Harvard Business Review, as well as an online subscription to the Gale Insights Database, all of which will be essential for your studies. You also have access to a wide range of journals and resources through the Exeter University library.

The DSA Supervisor/Advisor can help, advise, or guide you with any disability or support related issue. This could be applying for individual exam arrangements, or additional support via Disabled Students Allowance (DSA).

DSA provides funding to cover the cost of additional support for students with mental health conditions; physical health conditions; learning difficulties and sensory impairments which may impact on their studies.

At Exeter College we encourage students to engage with us so we can meet individual student needs effectively and in a timely manner. Therefore, if you have any disability related concerns or questions, please contact the DSA Supervisor/Advisor using the details provided in section 2.

#### 5. Enhancement Activities

Specific to your course, there will be at least one Educational Visit to a business for the day and, subject to sufficient interest, there may be a visit abroad during the year. This will take place with other adult and HE Business students and will provide additional opportunities for you to find out more about higher levels of the Business courses here at the College.

Aside from educational visits and the conference, there will also be a range of visiting guest speakers throughout the year that will provide you with industry relevant knowledge to contextualise the theory you learn on the course.

#### 6. Employment and Progression Opportunities

The Foundation Degree qualification is graded using percentages and the qualification is awarded overall at Pass, Merit or Distinction.

Upon successful completion of the FdA, progression may be available onto the BA Business Management (validated by University of Exeter) here at Exeter College, subject to attainment and interview. Your Programme Manager will be able to advise you on alternative progression routes as required. Progression routes are correct at the time of publication but may subsequently be amended. More information on individual programme progression is available in your Programme Quality Handbook.

As a FdA graduate you will have a wide choice of career opportunities throughout the private and public sectors, both in the United Kingdom and abroad. Exeter College enjoys a good record for the employability of their graduates but if you are considering changing your employment then it will be up to you to make the effort and find a job. You will need to start thinking about your career and planning early on in your course.

By studying the Foundation Degree, you have a range of opportunities within industrial and commercial organisations where a broad-based and work-related education is desirable. You may not, however, want to continue in employment after your studies at the college are over. One option is to continue studying, probably by progressing onto an Honours Degree at a university of your choice. Another is to gain a professional qualification.

## TEACHING, LEARNING AND ASSESSMENT

#### 7. Teaching, Learning and Assessment

#### 7.1. Formative and Summative Assessment

Formative assessment will be conducted throughout each unit to assess your ongoing progress, this will often take place in class. Summative assessment will take place at the end of each unit which is usually at the end of the trimester. Your performance in a module will be assessed during the academic year, normally through a combination of coursework / end of year examinations. You must pass the assessments in order to be credited with that module for your award. In addition, some modules may have to be passed as pre-requisites for others taken later in your programme.

The method of assessment varies between modules and your lecturers will advise you of the method(s) to be used. This reflects the need to develop a range of different knowledge, understanding and skills. During your programme you may experience some, or all, of the following types of assessment:

- Coursework essay questions
- Coursework group reports
- Coursework case study problems
- Group presentations
- · Small group assessed discussions.
- Role play
- In-class tests
- Online assessments
- Portfolios
- Research project

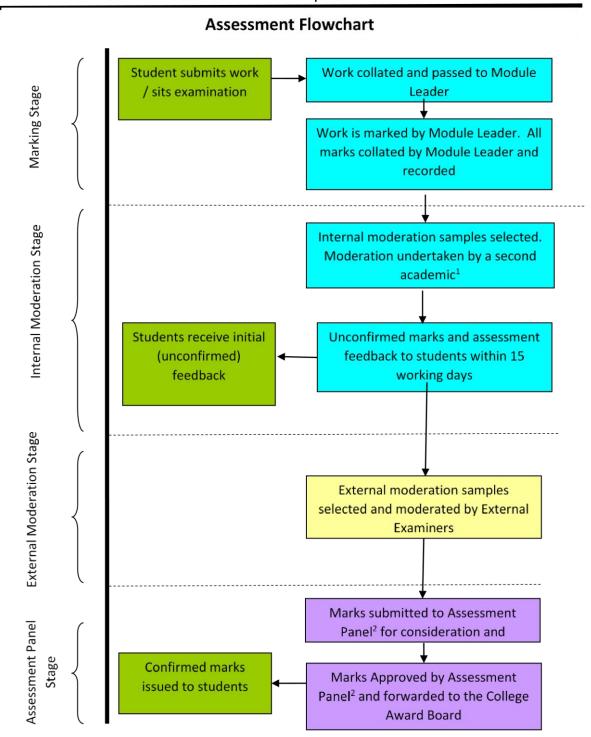
In all cases these are chosen and designed to assess your achievement of the particular learning outcomes for the module. You will be given Assessment Criteria which are used to judge the extent of your achievement.

Please note that <u>ALL</u> assessment marks and results are provisional until confirmed by the internal moderator, External Examiner and then finalised by the Award Board in June/July. The awarding body will confirm the level of award granted, Pass, Merit or Distinction, when your results are reported at the end of the year; your programme leader will be able to provide a guide to what this is likely to be once all marks are confirmed.

## 7.2. Indicative Programme Assessment Schedule, Assessment Flowchart and Hand in Process

You will receive your assessment schedule at the start of your programme outlining when you will be required to submit your summative assessments.

The chart below identifies how the assessment process works.



- 1. The sample for the internal moderation comprises of 20%, or 10 assessment pieces minimum (depending on the group size). The sample should include a range of assignments from the module including borderlines and fails.
- 2. Assessment Panel s are the forum for formally agreeing the modules marks with the awarding institution / body

#### 8. Referencing Guide

Guidance on study skills and referencing is available through the Exeter College Research Skills area of the Learning Centre Portal. You may also like to purchase a copy of the referencing guide.

'cite them rite' or access one of the library copies of this.

It is also important that you take note of the Exeter College Plagiarism and Academic Misconduct Policy to avoid the associated penalties resulting from such offences. These can be found at:

#### Exeter College Plagiarism and Learner Malpractice Policy

Please note that the use of AI for assessments falls within this policy and will be treated equal to copying the work of others.

#### 9. Module/ Unit Descriptor / Title and Code (For each module)

Further guidance will be provided with the issue of module guides and briefs by the individual unit lecturers.

#### **FdA Business Year 1**

Business and the Business Environment Finance for Business Contemporary Marketing Enterprise and Innovation Human Resource and Talent Management Project and Event Management

#### FdA Business Year 2

Global Challenges
Business Strategy for Competitive Advantage
Corporate, Environmental and Social Management
Organisational Behaviour and Leadership
Sustainable Operations Management
Business Research Project



MODULE TITLE		The Eco	nomic and	CREDIT VALUE	20			
MODULE CODE		EXE100	5	Deborah Kearney	/			
DURATION	TERM		1	2	2	3	Numb Taking	15
	WEEKS	<b>3</b> 10		5		0	pated)	

This module examines how a range of industry sectors, including local, national, and global organisations, adapt to meet the changing external environment in which they operate. The module examines the external economic environment, and government regulation and actions, to the inform corporate strategy in the local and global markets. Tools and techniques to create agile and responsive internal environments and organisational structures, will be applied and evaluated for use within private, public, and not-for-profit businesses. Introduction to data and financial analysis to understand business performance.

#### MODULE AIMS - intentions of the module

The aim of this module is to introduce students to the ways to analyse the impact of political, economic, social, technological, environmental, and legal changes affecting an organisation and their stakeholders. An introduction to economic theory will equip you with the understanding to relate movements in the economy on a national and global scale to decision-making within organisations. You will learn to interpret the impact of economic changes in national and international markets that may influence decision making in a range of businesses. Analysis tools and techniques will be used to consider the relevance of these external changes on your market, suppliers, and customers. The role of governments and regulatory bodies and their policies and practices will be assessed within a wider commercial and trading climate. You will recommend actions to ensure businesses are innovative, agile, and adaptable to the changing market; organisational, structure, activities and approaches to enhance performance, take advantage of opportunities and to respond to threats

**INTENDED LEARNING OUTCOMES (ILOs)** (see assessment section below for how ILOs will be assessed) On successful completion of this module, **you should be able to**:

#### Module Specific Skills and Knowledge:

- 1 Develop an understanding of external economic environment
- 2 Use analysis and appropriate tools to understand the impact of external and internal influences on a business
- 3 Recommend changes in organisational structure, operations, and strategy to respond to changing competitive environment

#### **Discipline Specific Skills and Knowledge:**

- 4 Interpret the impact of external changes on the organisation and industry sector and its market
- 5 Analyse and recommend the appropriate organisational changes from an objective evidence base

#### Personal and Key Transferable/ Employment Skills and Knowledge:

- 6 Understand the part business plays in the national and global economy and wider world
- 7 Analyse data to justify recommendations

#### SYLLABUS PLAN - summary of the structure and academic content of the module

Introduction to macro and micro-economics and the drivers of change

Key economic theories, Supply and Demand, Circular economy, economic drivers of growth Fiscal and monetary policy, role of government, UK and international bodies, regulatory regimes Analysis tools, PESTEL, SWOT

Market structures and stakeholder requirements

Understanding key government and industry and company data and financial indicators to drive decision-making.

Recommendations for organisational decision-making to enhance performance.

Adaptation, change management and flexibility in organisational structures, functions, and operations. Gaining competitive advantage and winning in a VUCA environment

			L	EARNING AND TEA	CHIN	IG					
		TE 4 01		IO METUODO / :							
LEARNING ACTIVITIES		TEACH	HIN							a. 4 al	Caamataa
Scheduled Learning and Teaching activities	80			Guided independent study			120	abroa	ment/ id	study	See notes for guidance
DETAILS OF LEARNING	ΔСТ	IVITIE	SA	AND TEACHING MET	LHOD	S					
Category	701		<i>-</i>	Hours of study time			cription				
Lectures				45			to Fac	e cont	ent de	liverv	
Tutorial				15			small g				ial
Guest speakers				20							lustries
Independent Reading and	l Activ	vities		120			eading				
				ASSESSMENT							
FORMATIVE ASSESSME grade	ENT -	for fee	db	·		ose					
Form of Assessment				Size of the assessm e.g., duration/length	ent		ILOs	assess	sed	Feed meth	
Weekly readings and foru	m			30 min each			All			Peer comn	nentary
		· · ·		11.3							
SUMMATIVE ASSESSMI								D			
Coursework	100		VV	ritten exams				Pract	ical ex	ams	
DETAILS OF SUMMATIV	E AS	SSESSI	ME	NT							
Form of Assessment	(	% of credit		Size of the assessm e.g., duration/length	ent		ILOs	assess	sed	Feed meth	
Report		50		2000 words			2,3,4	5.7		Writte	
Industry article		25		1000 words			3,4,5			Writte	
Academic Poster		25		500 words			1,4,6	, -, -			en and
<b>DETAILS OF RE-ASSES</b>	SME	NT (wh	ere	required by referral	or def	erra	al)				
Original form of assessme				re-assessment			assess	sed		scale ssmen	
Report, article, and poster	•	Repoi	rt (3	3,500 words)	1,2,3	3,4,5	5,6,7		Sumi	mer	
RE-ASSESSMENT NOTE	ES - '	100% a	ISS	essment weighting							

**INDICATIVE LEARNING RESOURCES -** The following list is offered as an indication of the type and level of information that you are expected to consult. Further guidance will be provided by the Module Convenor.

#### Basic reading:

- Begg.D, Ward.D, (2020) Economics for Business, 6<sup>th</sup> edn (UK Higher Education Business Economics) London: Mc Graw-Hill
- Worthington. I, Britton.C, Thompson.E (2018) The Business Environment: A Global Perspective Paperback, 8th Edn, Harlow: Pearson
- Wetherley P, Otter.D (2018) The Business Environment: Themes and Issues in a Globalizing World,
   4th edn Oxford: OUP
- Needle.D, Burns, J (2019) Business in Context: An Introduction to Business and its Environment Paperback, 7<sup>th</sup> Edn Cengage

#### Web-based and electronic resources:

Links to relevant College and University VLE pages will be updated when course is live.

- Economist
- Financial Times
- Forbes

CREDIT VALUE	20	ECTS VALUE	10		
PRE-REQUISITE MODULES	NA				
CO-REQUISITE MODULES	NA				
RCF LEVEL	4	AVAILABLE AS DI	ISTANCE LEA	RNING	No
ORIGIN DATE	01.07.2021	LAST REVISION D	ATE	23/08/20	)21
KEY WORDS SEARCH	Business, external factor PESTEL, SWOT	ors, organisational s	structure, stra	tegy,	



MODULE TITLI	E F	Finance for Bus	iness		CREDIT VALUE	20	
MODULE COD	E	EXE1006	MOD	ULE CONV	ENOR	Kate Wellings	
	TEDM	4	•		Nicocale	an Ctualanta	45
DURATION	TERM	1	2	3		er Students g Module	15
	WEEKS	10	5	0		ipated)	

Modern businesses are facing challenges from all directions; shareholders demanding returns, consumers becoming more price and quality sensitive and the government and media paying close attention to transparency of business operations. It is therefore crucial that Managers have a good understanding of the various financial practices required to be successful. This module introduces the basic concepts within finance: key financial calculations, working capital management and capital structure decisions, financial statement analysis, profit distribution, risk management, and investment appraisal. This will equip students with the knowledge and skills to inform decisions in a modern organisation.

#### **MODULE AIMS – intentions of the module**

The aim of this module is to introduce students to the financial and management accounting concepts and techniques that are used in contemporary businesses. In particular, the course will discuss how financial information is used by contemporary businesses and how such information feeds into operational and strategic decision making. You will consider a range of financial responsibilities within a contemporary business, from identifying sources of finance (including personal finance) and investment appraisal to management accounting systems (including costing and budgeting) and regulation. You will acquire the knowledge and skills to interpret and create information appropriate to the business context.

**INTENDED LEARNING OUTCOMES (ILOs)** (see assessment section below for how ILOs will be assessed) On successful completion of this module, **you should be able to**:

#### Module Specific Skills and Knowledge:

- 1 Develop financial problem-solving skills
- 2 Identify and evaluate effective methods of financing business investments
- 3 Implement and evaluate different methods of management accounting

#### Discipline Specific Skills and Knowledge:

- 4 Explain the interaction between the finance function and other functions of the organisation
- 5 Identify and recommend the appropriate methods of reporting financial activities

#### Personal and Key Transferable/ Employment Skills and Knowledge:

- 6 Recommend options using a variety of communication methods
- Analyse data to justify recommendations to different audiences

#### SYLLABUS PLAN - summary of the structure and academic content of the module

The role of finance within business – strategic and operational, roles and responsibilities

Key financial statements – key documents, stakeholder requirements

Costing methods – e.g., job/batch, prime, absorption, marginal

Budgeting – e.g., historical, zero based, incremental

Software - e.g., Sage, Quick books etc

Sources of finance – internal and external

Personal finance – credit scoring, same/separate legal entity

Investment appraisal – risk assessment, different methods e.g., rate of return, PBP, NPV

International Accounting Standards

Ethics in finance – Triple Bottom Line, Regenerative economics (including links to sources of finance above)

LEARNING ACTIVITII	ES AND T	EACHING METHOD	S (giver	in h	ours of s	tudy time)	
Scheduled Learning and Teaching activities	80	Guided independ study	dent	120	Placemo abroad	ent/study	See notes for guidance
DETAILS OF LEARNI	NG ACTIV	ITIES AND TEACH	ING MET	ГНОD	S		
Category		Hours of study ti	me Desc	criptio	n		
Lectures		45	Face	to Fa	ace conte	nt delivery	
Tutorial		15				ogress tutori	al
Online self-assessmer	nt	20					elf-assessments
Independent Reading Activities	and	120	Set ı	readir	ng and sig	inposted act	ivities
		ASSE	SSMEN	т			
FORMATIVE ASSESS grade	SMENT - fo	r feedback and dev	elopmen	t purp	oses; do	es not count	towards module
Form of Assessment		Size of the asses e.g., duration/len		ILO	s assesse	d Feedba	ck method
Online self-assessmer	nts	30 min each		All		Self-ma	rking
SUMMATIVE ASSESS	SMENT (%	of credit)					
Coursework	50	Written exams	50	)	Practica	l exams	
DETAILS OF SUMMA	TIVE ASS	ESSMENT					
Form of Assessment	% of credit	Size of the asses e.g., duration/len		ILOs	s assesse	d Feedba	ck method
Case Study Report	50	2,000 words		1,2,4	4,7	Written	feedback
Exam	50	2 hours		3,5,6	6	Grading	sheet
DETAILS OF RE-ASS	ESSMENT	(where required by	referral	or def	ferral)	<u> </u>	
Original form of assessment	Form	of re-assessment	ILOs re	-asse	essed Ti	me scale fo	r re-assessment
Report	Repo	rt (2,000 words)	1,2,4,7		S	ummer	
Exam	Exan	n (2 hours)	3,5,6		S	ummer	
LAGIII		<del></del>	: , ,-		: -		

**INDICATIVE LEARNING RESOURCES -** The following list is offered as an indication of the type and level of information that you are expected to consult. Further guidance will be provided by the Module Convenor.

#### Basic reading:

- Alexander, J (2018) Financial Planning & Analysis and Performance Management, Wiley
- McLaney, E (2017) Business Finance: Theory and Practice 11th ed, Pearson Education
- Tennent, J (2018) The Economist Guide to Financial Management: Understand and Improve the Bottom Line 3<sup>rd</sup> ed, 3rd Millenium Books

#### Web-based and electronic resources:

- Links to relevant College and University VLE pages will be updated when course is live.
- Van Brakel, J. (2021) Welcome to the era of regenerative finance, Sustainable Brands [Online]
   Available at: <a href="https://sustainablebrands.com/read/finance-investment/welcome-to-the-era-of-regenerative-finance">https://sustainablebrands.com/read/finance-investment/welcome-to-the-era-of-regenerative-finance</a>

- Economist
- Financial Times
- Forbes
- Sage How To
- CIMA
- AAT
- CCA

CREDIT VALUE	20	ECTS VALUE	10	
PRE-REQUISITE MODULES	NA			
CO-REQUISITE MODULES	NA			
RCF LEVEL	4	AVAILABLE AS D	DISTANCE	No
ORIGIN DATE	15.06.2021	LAST REVISION	DATE 2	<u>3.08.2021</u>
KEY WORDS SEARCH	Finance, budget, cost	ing, investment, f	orecasting, ac	counting



MODULE TITLI	E I						CREDIT VALUE	20
MODULE COD	E	EXE1008	MODULE CONVENOR				Deborah Kearr	ney
	TERM	1		<b>.</b>	3	Numb	er Students	15
DURATION	I LIXIVI	•		<b>-</b>	3		g Module	13
	WEEKS	10	5				pated)	

In recent years, a growing number of organisations have become acutely aware of the need to nurture their staff talent, in addition to recruiting and retaining them. This thought-provoking module investigates how and why businesses engage in Human Resource and Talent Management; theoretical models will be used to appraise the approaches to organisational workforce development.

#### MODULE AIMS - intentions of the module

The module will provide students with a toolkit of skills and knowledge to understand the varied role of Human Resource Management. You will conduct a strategic workforce analysis to identify human capital requirements to meet organisational targets. Through Talent Management models you will explore the methods of recruitment, retention, training, and reward used by organisations in different industries, also considering the use of motivational theories and models. Using a variety of case studies, you will evaluate the benefits and influence of a strategic approach to Human Resource and Talent Management.

INTENDED LEARNING OUTCOMES (ILOs) (see assessment section below for how ILOs will be assessed)
On successful completion of this module, you should be able to:

#### Module Specific Skills and Knowledge:

- 1 Explain the purpose and scope of Human Resource Management in relation to business objectives.
- 2 Evaluate the effectiveness of the key elements of Human Resource Management in an organisation.
- Analyse internal and external factors that affect Human Resource Management decision-making, including employment legislation
- 4 Evaluate the use of Talent Management techniques and initiatives used in contrasting organisations

#### Discipline Specific Skills and Knowledge:

- Develop an awareness of the role of HR within the wider organisation
- Investigate key external factors that can affect the operation of HR

#### Personal and Key Transferable/ Employment Skills and Knowledge:

- Develop management skills through role play and simulation
- 8 Develop interview skills and techniques

#### SYLLABUS PLAN - summary of the structure and academic content of the module

Evolution of Human Resources: From support function to a strategic management function; anticipation of future developments.

The nature and scope of HRM: Soft versus Hard HRM; Key responsibilities

Recruitment, Selection, On-boarding and Induction: tools and techniques.

Learning, Training and Development: How we learn; training and development procedures and approaches.

Talent Management: Human Resource Development re-badged or a distinctly different concept; key models and framework.

Appraisal and Performance Management: methods, policies e.g., disciplinary/grievance

Job and Workplace Design: Reasons for it and appraisal of key benefits, changing landscape.

Flex or Fail: Traditional, hybrid and remote working; Core v peripheral workers.

Performance and Reward: Benefits, Intrinsic/Extrinsic

Motivation Theory: Traditional, Human, Systems

Employee Relations, Trade Unions and Workplace Representation: membership, staff voice Employment Law Essentials: Key laws and regulations; Modern developments; International comparisons

#### **LEARNING AND TEACHING**

#### LEARNING ACTIVITIES AND TEACHING METHODS (given in hours of study time)

Scheduled Learning	60	Guided independent	140	Placement/study	See notes for
and Teaching		study		abroad	guidance
activities					

#### **DETAILS OF LEARNING ACTIVITIES AND TEACHING METHODS**

Category	Hours of study time	Description
Lectures	45	Live lectures which will also be recorded
Tutorials	15	Academic 1:1 and class wide tutorials
Independent study	140	Research, engagement with VLE and reading.

		ASSE	SSMEN <sup>-</sup>	Г			
FORMATIVE ASSESSMI	ENT - for f	feedback and deve	lopment	purposes; o	does no	ot count to	wards module
grade Form of Assessment		Size of the asses e.g., duration/leng		ILOs asses	ssed	Feedback	method
Online tests (Forms)		Between 10 and 2		1, 2 and 3		Self markii	ng
Online quizzes (Kahoot, N	learpod)	Between 10 and 2 questions	20	1, 2 and 3		Self markii	ng
Forum and discussion boa	ard posts	200 words pw		1, 2, 3, 4 a	nd 5	Peer and I	_ecturer assessed
Role play	•	10 mins		4 and 5		Peer and I	_ecturer assessed
SUMMATIVE ASSESSM	ENT (% o	f credit)			·		
Coursework 50	100% V	Vritten exams	0	Pract	ical ex	ams	50% <del>0</del>
							<u> </u>
DETAILS OF SUMMATIV	E ASSES	SSMENT					
Form of Assessment	% of credit	Size of the asses e.g., duration/leng		ILOs asses	ssed	Feedback	method
Narrated PowerPoint	20%	10 slides with accompanying Sp Notes (equiv 500 max)		1,5		Observatio	on Record
Simulated radio programme interview	<u>32</u> 0%	15-20 minutes wiresearch notes (e 1000wds)		2,7,8	:	Observatio Written fee	
Report	<del>5</del> 60%	2000 words		3,4,6		Written Fe	edback
DETAILS OF RE-ASSES	SMENT (	where required by	referral o	or deferral)	:		
Original form of assessment	Form o	of re-assessment	ILOs re	-assessed	Time	scale for re	e-assessment
Narrated PowerPoint and Simulated radio interview		Point with speaker 1,2,5,7, 1500 words)		,8 <u>Sum</u>		<u>ner</u>	
Report	D	(2000 words)	Summer				

**INDICATIVE LEARNING RESOURCES -** The following list is offered as an indication of the type and level of information that you are expected to consult. Further guidance will be provided by the Module Convenor.

#### Basic reading:

- Armstrong, M. and Taylor, S. (2014) Armstrong's Handbook of Human Resource Management Practice. 13th Ed. London: Kogan Page.
- Bach, S. and Edwards, M. (2013) Managing Human Resources. Oxford: Wiley.
- Bratton, J. and Gold, J. (2012) Human Resource Management: Theory and Practice. 5th Ed. Basingstoke: Palgrave.
- Taylor, S. (2018) Resourcing and Talent Management. 7th Ed. London: CIPD and Kogan Page
- Torrington, D, et al. (2011) Human Resource Management. 8th Ed. London: Prentice Hall.

#### Web-based and electronic resources:

- Links to relevant College and University VLE pages will be updated when course is live.
- ACAS (Advisory, Conciliation and Arbitration Service) available www.acas.org.uk
- CIPD (Chartered Institute of Personnel and Development) available at <a href="https://www.cipd.co.uk">www.cipd.co.uk</a>
- Cranfield School of Management (2012) Talent Management in Practice. Available at: https://www.youtube.com/watch?v=KxAwtslvVTg (Accessed: 28 June 2021).
- RSA (2010) RSA ANIMATE: Drive: The surprising truth about what motivates us. Available at: www.youtube.com/watch?v=u6XAPnuFjJc (Accessed: 28 June 2021).

- Njis, S., Gallardo-Gallardo E., Dries, N., Sels, L.(2014) Journal of World Business, 49 (2), pp. 180-19
- People Management Journal

CREDIT VALUE	20	ECTS VALUE	10		
PRE-REQUISITE MODULES	N/A				
CO-REQUISITE MODULES	N/A				
RCF LEVEL	4	AVAILABLE AS LEARNING	DISTANCE	No	
ORIGIN DATE	06.07.21	LAST REVISION	DATE	23.08.2021	
KEY WORDS SEARCH	HRM, Talent Manager Development, Apprais	•	t, Training, H	luman Capital,	



MODULE TITL	E (	Contemporary	Marketing		CREDIT VALUE	20
MODULE COD	E	EXE1009	MOD	ULE CONV	ENOR Victoria	Walton
DURATION	TERM	1	2	3	Number Studen Taking Module	ts 15
	WEEKS	<b>5</b> 0	5	10	(anticipated)	

To understand marketing is essential to a successful business endeavour. This module examines marketing as a management function, enabling organisational success in a changing digital business world. It firstly seeks to introduce traditional marketing theory, considering the five industrial revolutions, to then establish the impact of technology and the emergence of societal marketing, through advances in social media, tools, and analytics. Students will then assess how these technologies can be utilised to improve customer relationships, delivering value to organisations, and improving organisational performance, whilst also considering a business' social responsibility.

#### MODULE AIMS - intentions of the module

This module provides you with the relevant skills to critically analyse the developments in new media and digital marketing. It will teach you the fundamentals of marketing theory and translate these into a digital framework. You will examine analytics tools to enhance business performance. You will also consider the wider impact and challenges that digital marketing brings to a range of stakeholders including ethical and social responsibilities. You will understand the constraints that contemporary marketers must work within to adhere to both social and legal requirements.

**INTENDED LEARNING OUTCOMES (ILOs)** (see assessment section below for how ILOs will be assessed) On successful completion of this module, **you should be able to**:

#### Module Specific Skills and Knowledge:

- 1 Discuss advances in technology
- 2 Apply marketing principles and tools in digital contexts
- 3 Apply ethics to marketing campaign strategies

#### Discipline Specific Skills and Knowledge:

- 4 Explain the importance of marketing in the success of an organisation
- 5 Analyse success of responsible marketing campaigns

#### Personal and Key Transferable/ Employment Skills and Knowledge:

- 6 Contextualise the fundamental role of marketing in the digital age
- 7 Utilise key terms and language with confidence in an academic and applied sense
- 8 Collaborate with a variety of stakeholders
- 9 Develop digital skills

#### SYLLABUS PLAN – summary of the structure and academic content of the module

The content of this module is delivered in four chapters.

- 1. Marketing Fundamentals: Core Principles, Marketing Mix, Customer Relationship Management
- 2. Digital Marketing fundamentals: Marketing Remix, Traffic Building, Digital Models and Customers
- 3. Strategy Development: Management, Digital Marketing Plan, SOSTAC, Designing Digital Experiences
- 4. Implementation and Practice: Application and Evaluation

			LEARNING AND TE	ACHING	ì				
LEARNING ACTIVITIES A		TEACHIN				-			
Scheduled Learning and Teaching activities	60		Guided independent	study	140	Place	ement/s	study abroad	0
DETAILS OF LEARNING	ACT	IVITIES A	AND TEACHING MET	HODS					
Category			Hours of study time	Des	criptio	n			
Teaching in class			60	Tea		ed delive	ery, stu	dent activities	and
Guided independent learni	ng		100	Set		work to	suppor	t class deliver	y and
Assessment work			40	Indi kno	vidual	and gro		k, applying g and independ	dent
ASSESSMENT									
FORMATIVE ASSESSME grade	NT -	for feedb	ack and development	purpos	es; do	es not c	ount to	wards module	<del>)</del>
Form of Assessment			Size of the assessment e.g., duration/length			ILOs assessed		Feedback me	ethod
Summary of weekly readings		200 words		1,2,3,4,5,6,7		By Teams Assignment f Written	ormat;		
Class seminars			15 mins		1,2,4,8		Verbal		
SUMMATIVE ASSESSME	NT (	100% of	credit)						
Coursework	<u>70</u> %	W	ritten exams	(	)	Prac	tical exa	ams	30%
DETAILS OF SUMMATIVE	= 48	SESSME	:NIT						
Form of Assessment	%	6 of redit	Size of the assessm duration/length	ent e.g.	, ILO	s asses	sed	Feedback me	ethod
Research Presentation	3		10 Slide Deck with r	otes	7,8			Verbal and w	ritten
Creation of Media and Strategy	3	0	Group Report 1000 words		6,7,	8,9		Verbal (from groups) and written	
Report	4	0	Individual Report 2000 words		1,2,	3,4,5		Written	
DETAILS OF RE-ASSESS	MEN	<b>IT</b> (where	•	or defer	ral)			·	
Original form of assessmen	nt	Form of	re-assessment	ILOs re			1	scale for re-	
Presentation and Strategy		Report_	- 2000 words	6,7,8,9			Sumn		
Report		Report_	- 2000 words	1,2,3,4	,5		Sumn	<u>ner</u>	
RE-ASSESSMENT NOTES	<b>S</b> – re	eassessn	nent will be weighted	50/50			:		

**INDICATIVE LEARNING RESOURCES -** The following list is offered as an indication of the type and level of information that you are expected to consult. Further guidance will be provided by the Module Convenor.

#### Basic reading:

- Baines, O. et al (2017) Fundamentals of Marketing, Oxford University Press
- Chaffey, D. and Ellis-Chadwick, F. (2016) Digital Marketing Strategy, Implementation and Practice, Pearson 6th Edition
- Chaffey, D. and Smith, P.R., (2017) Digital Marketing Excellence, Routledge 5th Edition
- Hooley, G. et al (2017) Marketing Strategy and Competitive Positioning, Pearson 6th Edition

#### Web-based and electronic resources:

• Links to relevant College and University VLE pages will be updated when course is live.

- Journal of Consumer Marketing
- Journal of Digital and Social Media Marketing
- Guest speakers from university and local businesses

CREDIT VALUE	20	ECTS VALUE	10	
PRE-REQUISITE MODULES	NA			
CO-REQUISITE MODULES	NA			
RCF LEVEL	4	AVAILABLE AS DIS	STANCE LEAF	R <b>NING</b> No
ORIGIN DATE	02.06.2021	LAST REVISION D	ATE	23.08.2021
KEY WORDS SEARCH	Marketing, Digital, Strate	egy, Digital Tools, N	ledia	



MODULE TITL	E.	Business Ente	rprise and Inn	ovation	CREDIT VALUE	20	
MODULE COD	E	EXE1007	MOD	ULE CONV	ENOR	Erica Dean	
DURATION	TERM	1	2	3		er Students Module	15
	WEEKS		5	10		(anticipated)	

In this module, students will apply the contemporary notion of strategy and scenario planning to identify opportunities, and develop the skills to support social, economic, cultural and-or environmental transformation(s) in future thinking business. They will actively learn about models of basic business enterprise acumen, such as marketing and media, management, planning, customer relationship management, organisational performance, and growth. The role of intrapreneurship will be explored through case studies of innovation in both the public and private sectors.

#### MODULE AIMS - intentions of the module

This module explores the many and varied contexts in which entrepreneurship and innovation is practised around the world, with particular consideration of the role of the internet. You will be examining interesting case-based examples in a number of different geographic locations, industry sectors, technologies, and organisation types. There will be opportunities to discuss the implications for policy and practice and to develop your own thinking in this area. You will be introduced to the core concepts of innovation and entrepreneurship, using working definitions. You will focus on the skills required to build networks and to secure the necessary resources for an innovative, entrepreneurial venture. The module will culminate in a presentation of your own original entrepreneurial idea.

**INTENDED LEARNING OUTCOMES (ILOs)** (see assessment section below for how ILOs will be assessed) On successful completion of this module, **you should be able to**:

#### Module Specific Skills and Knowledge:

- 1 Explain and demonstrate innovation in both organisational and entrepreneurial contexts
- 2 Analyse the impact of entrepreneurship on a global scale
- Present and evaluate an original and innovative entrepreneurial idea

#### Discipline Specific Skills and Knowledge:

- 4 Understand the role of innovation in the business environment
- Evaluate the impact of entrepreneurship on the global business environment

#### Personal and Key Transferable/ Employment Skills and Knowledge:

- 6 Devise creative solutions to organisational issues
- 7 Use a range of media to present outcomes to different audiences
- 8 Communicate and present with confidence
- 9 Develop reflective skills and practice

#### SYLLABUS PLAN – summary of the structure and academic content of the module

Concepts of entrepreneurship – typologies, scales, intra/entre

Types of entrepreneurial ventures – private, public, social enterprise

Digital disruption – start/rise of online start-ups, cross sector entrepreneurship.

Skills and characteristics – traits, backgrounds, influences, public figures

Impact of entrepreneurship and small businesses - regional, national, and international

Innovation – business, technology, society, commercialism

Protection – IPR, patents, copyrights, trademark, logo

Finance – forecasting, sources of finance, growth models

Business Canvas Model – developing the plan, value proposition.

Pitching – skills, negotiation tactics, contracts

		LEARNING A					
LEARNING ACTIVITIES	AND TEA	CHING METHODS	(given	in ho			
Scheduled Learning 80 and Teaching activities		Guided independe study	nt ´	120	Placemen abroad	t/study	See notes for guidance
DETAILS OF LEARNING	G ACTIVITI	IES AND TEACHIN	IG MET	HODS	6		
Category		Hours of study time	e Desc	ription			
Lectures		30				f innovation	and enterprise
Group/individual tutorials	<u> </u>	15				preneurial id	
Guest speakers		15		-	global entre	•	
Educational visits		20				air, Demo N	iahts
Independent Study		120					nt of pitches
		ASSES					
FORMATIVE ASSESSM grade	IENT - for f	eedback and devel	opment	purpo	ses; does	not count to	wards module
Form of Assessment Size of the ass				ILOs	assessed	Feedback	method
	e.g., duration/lengt	:h			-		
Digital portfolio of eviden	OneNote file			,5,6,7		d feedback	
Peer elevator pitch		5 minutes		1,3,5	,6,8	Peer feed	back
SUMMATIVE ASSESSM	TENIT (0/ of	(aradit)					
	•	•			<b>.</b>		000/
Coursework 40	<u> </u> %  W	ritten exams	0		Practical e	exams	<u>60%</u>
DETAILS OF SUMMATI	VE ASSES	SMENT					
Form of Assessment	% of credit	Size of the assess e.g., duration/lengt		ent ILOs assessed		Feedback	method
Digital Essay	40%	15 minutes (equiv		1, 4,	6, 7	Written	
Poster	20%	500 words		2, 5,	6	Written	
Pitch & Evaluation	40%	20 minutes (equiv	1500w)	1, 3,	5, 6, 8, 9	Verbal &	Written
DETAILS OF RE-ASSES	SSMENT (v	where required by r	eferral o	or defe	erral)		
Original form of assessment	Form of	re-assessment I	LOs re	-asses	sed Tim	e scale for r	e-assessment
Digital Essay & Poster	Digital E words)	ssay <u> – 1500</u>	1,2,4,5,	6,7	<u>Sur</u>	<u>Summer</u>	
Pitch and Evaluation	Recorde	ed Pitch ck) <u>– 20 mins</u>	1,3,5,6,	8,9	Sur	nmer	

**INDICATIVE LEARNING RESOURCES -** The following list is offered as an indication of the type and level of information that you are expected to consult. Further guidance will be provided by the Module Convenor.

#### Basic reading:

- Burns, P. (2011) Entrepreneurship and small business: start-up, growth, and maturity. Palgrave Macmillan
- Collins, J. (2020) Beyond Entrepreneurship 2.0. Random House Business
- Drucker, P. (2014) Innovation and Entrepreneurship. Routledge
- Mariotti S. & Glackin, C. (2013) Entrepreneurship: starting and operating a small business.
   Pearson/Prentice Hall
- McQuivey, J. (2013) Digital disruption: unleashing the next wave of innovation. Amazon

#### Web-based and electronic resources:

- Links to relevant College and University VLEs will be updated when course is live.
- Osterwalder, A. (2021) A blueprint for entrepreneurship, TED [Online[ Available at: <a href="https://www.ted.com/talks/alex\_osterwalder\_a\_blueprint\_for\_entrepreneurship">https://www.ted.com/talks/alex\_osterwalder\_a\_blueprint\_for\_entrepreneurship</a>

- Forbes
- Global Entrepreneur Monitor
- Harvard Business Review
- Journal of Entrepreneurship
- Sunday Times Enterprise Guide

CREDIT VALUE	20	ECTS VALUE	10		
PRE-REQUISITE MODULES	N/A				
CO-REQUISITE MODULES	N/A				
RCF LEVEL	4	AVAILABLE AS I LEARNING	DISTANCE		No
ORIGIN DATE	22.06.2021	LAST REVISION	DATE	23.08.2	<u>.021</u>
KEY WORDS SEARCH	Enterprise, entrepren	eur, innovation, s	tart-up, intrap	reneurs	ship



MODULE TITL	.E	Project and E	Event Manag	gement	CREDIT VALUE	20	
MODULE COD	E	EXE1010	M	MODULE CONVENOR		Alex Spalding	
DUDATION	TERM	1	2	3		er Students	15
DURATION	WEEKS	6	5	10		Taking Module (anticipated)	

This unit uses project management tools to enable planning of a range of small and large-scale events and different project types, from technical to research. Preparation, coordination, and management of resources, including physical, financial, and human, will lead to the successful implementation and evaluation of a business event. Emphasis will be on the use of appropriate and timely communication methods and media to a range of stakeholders, together with teamwork to create, plan, conduct and review an event. The module will examine the strategic value of successful projects and events to organisations. Legal considerations particularly regarding Health & Safety and online security of data will be analysed using case studies.

#### MODULE AIMS - intentions of the module

The aim of this module is to introduce students to Project and Event Management and to a range of planning, management and budgeting tools used in physical and online business events. The tools will include project management software.

In particular, the course will link strategic objectives to operational planning and delivery. You will consider a range of important issues including communicating and directing a range of stakeholders, budgeting, change management and risk assessment. This will include identifying sources of funding and measurement of Return on Investment.

Conducting an event is integral to the module. The aim is to create an understanding and response to the differences in planning and conducting events in a physical and digital medium. The student will review and gain and understanding of the relevant legislation and regulation in both physical and digital environments. You will identify meaningful measures of project or event success in meeting organisational, financial and delivery objectives by means of detailed post-project review.

**INTENDED LEARNING OUTCOMES (ILOs)** (see assessment section below for how ILOs will be assessed) On successful completion of this module, **you should be able to**:

#### Module Specific Skills and Knowledge:

- 1 Develop project planning skills for both physical and digital events
- Identify, use, and evaluate a range of tools and software for planning, budgeting, managing including change, and project and event evaluation
- 3 Identify relevant legislation and regulation for both physical and digital events and conduct appropriate risk assessment
- 4 Conduct and evaluate the effectiveness of an event including post event reviews

#### Discipline Specific Skills and Knowledge:

- 5 Explain the value of linking business strategy and performance to the success of a project or event
- 6 Identify and recommend appropriate tools and models for a range of projects

#### Personal and Key Transferable/ Employment Skills and Knowledge:

- 7 Identify and use a variety of communication methods
- 8 Collaborate with a range of external and internal stakeholders to achieve success

#### SYLLABUS PLAN – summary of the structure and academic content of the module

Different types of projects and events

Strategic value of events and projects

Physical and digital events- differences and similarities

Event idea generation and selection

Planning process, project life cycle and project structure, change management.

Introduction to Project Planning models and tools e.g., Software packages incl Prince 2, Microsoft project, Gantt charts, Critical Path Analysis, Excel, Agile

Using models and tools for business improvement – Agile, Change management models/theories.

Different stakeholder requirements

Legislation and regulation in different environments for events

Identification of metrics for success

Running an event, monitoring, and adapting to changing circumstances, resource control Review and evaluation

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	-	1			~1	V	1 6	<b>1011</b>	ш

LEADNING ACTIVITIES	AND TEACHING METHODS (give	n in hours of study time
LEARINING ACTIVITIES	AND TEACHING METHODS (dive	n in nours of study time)

Scheduled Learning	80	Guided independent	120	Placement/study	See notes for
and Teaching		study		abroad	guidance
activities					

#### **DETAILS OF LEARNING ACTIVITIES AND TEACHING METHODS**

Category	Hours of study time	Description
Lectures	45	Face to Face content delivery
Tutorial	15	121/small group progress tutorial
Implementing Events	20	Preparation and Implementation of Events
Independent Activities	120	Team meetings, documentation, and research

#### **ASSESSMENT**

## **FORMATIVE ASSESSMENT -** for feedback and development purposes; does not count towards module grade

Form of Assessment	Size of the assessment e.g., duration/length	ILOs assessed	Feedback method
Events idea pitch	5 mins	1,5,8	Peer feedback
Individual log (OneNote)	200 words pw	All	Weekly commentary
Team discussion forums (Moodle)	1 page notes pw	All	Annotated

#### **SUMMATIVE ASSESSMENT (% of credit)**

Coursework	100	Written exams	Practical exams

#### **DETAILS OF SUMMATIVE ASSESSMENT**

Form of Assessment	% of credit	Size of the assessment e.g., duration/length	ILOs assessed	Feedback method
Poster	30	500 words	1,2,3,5,6,8	Approval form and peer
Portfolio of Evidence	40	1500 words (plus images)	1,2,3,5,6,7	Written feedback
Presentation and Review	30	20 mins (equiv 1000 words)	4,5,7	Verbal and Written

#### **DETAILS OF RE-ASSESSMENT** (where required by referral or deferral)

Original form of assessment	Form of re-assessment	ILOs re-assessed	Time scale for re-assessment
Poster and Portfolio	Report – 2000 words	1,2,3,5,6,7,8	Summer
Presentation	Evaluation <u>– 1000 words</u>	4,5,7	Summer

**RE-ASSESSMENT NOTES** – report will carry 80% of reassessment mark with evaluation reflecting remaining 20%

**INDICATIVE LEARNING RESOURCES -** The following list is offered as an indication of the type and level of information that you are expected to consult. Further guidance will be provided by the Module Convenor.

#### Basic reading:

- Getz, D & Page, S.J. (2016) Event studies: theory, research, and policy for planned events. 3rd ed. London: Routledge
- Hayes, J. (2021) Theory of Change Management 6th ed. Red Globe Press
- Lock, D (2020) Project Management. 10<sup>th</sup> ed. London: Routledge
- Murray-Webster, R. (ed) (2019) APM Body of Knowledge 7th ed. APM
- Raj, R. Walters, P. & Tahir, R (2008) Events Management. SAGE

#### Web-based and electronic resources:

- Links to relevant College and University VLE pages will be updated when course is live.
- www.apm.org.uk
- Pmi.org

- Events Today
- International Journal of Project Management

CREDIT VALUE	20	ECTS VALUE	10	
PRE-REQUISITE MODULES	NA			
CO-REQUISITE MODULES	NA			
RCF LEVEL	4	AVAILABLE AS I LEARNING	DISTANCE	No
ORIGIN DATE	15.06.21	LAST REVISION	DATE <u>23.0</u> 8	<u>8.2021</u>
KEY WORDS SEARCH	Events, Project Mana Change	gement, Planning	, Implementation	, Prince 2, Agile,



MODULE TITL	E (	Global Challeng	es			CREDIT VALUE	20
MODULE COD	E	EXE2005	MOD	ULE CONV	ENOR	Deborah Kearn	еу
DURATION	TERM	1	2	3		er Students g Module	15
	WEEKS	10	5	0	(antici		

The module assesses how a range of industry sectors and individual organisations face the challenges and responsibilities of operating in a globalised business environment. Students will critically evaluate the changing economic, political, social, legal, and cultural environments in which businesses operate and the subsequent impact on their business operations and strategy. Students will gain skills in the use of data analysis to shape organisations and their strategy to take advantage of global trends, challenges, and opportunities to gain competitive edge.

#### **MODULE AIMS – intentions of the module**

The aim of this module is to introduce students to the impact of globalisation and international drivers of growth. You will particularly consider the impact of ubiquitous digital communications and technology to enhance supply chains, HRM, marketing and business operations.

You will explore the challenges of the global trading environment including respect for differing business cultures, regulatory regimes, and consumer demand in developed and emerging markets. You will also consider future trends and how businesses will respond in a post growth economic environment. You will acquire the knowledge and skills to interpret and create information appropriate to the international

**INTENDED LEARNING OUTCOMES (ILOs)** (see assessment section below for how ILOs will be assessed) On successful completion of this module, **you should be able to**:

#### Module Specific Skills and Knowledge:

- 1 Identify and evaluate the influences and future trends driving international economic growth and globalisation
- 2 Analyse international business opportunities and challenges from a range of perspectives
- 3 Research and apply international market data to inform sustainable organisational planning and decisionmaking

#### Discipline Specific Skills and Knowledge:

- 4 Understand the international business environment
- 5 Analyse global market data

business context.

#### Personal and Key Transferable/ Employment Skills and Knowledge:

- 6 Demonstrate research skills using a wide range of global sources
- 7 Communicate ideas in a variety of formats

#### SYLLABUS PLAN – summary of the structure and academic content of the module

#### Evolution of globalisation

Economic bases for international trade – developing and post growth economy.

Protectionism and free trade - e.g., globalisation

International institutions/agreements – trade blocs etc

PESTLE factors in different international market sectors

International access to digital services, tools, and platform

Market entry into countries at different stages of development

Standardisation vs Adaptation

Future trends, challenges, and opportunities – links with influences on decision making and strategy.

External and internal influences on international strategic decision-making

<b>LEARNING ACTIVITIES</b>	AND TEA	CHING METHOD	S (given	in hou	rs of stud	dy time)	
Scheduled Learning 70 and Teaching activities		Guided independ study		130 F	Placement abroad		See notes fo guidance
DETAILS OF LEARNING	ACTIVIT	IES AND TEACH	ING MET	THODS			
Category		Hours of study tir	me Desc	cription			
Lectures		45	Face	to Fac	e delivery		
Tutorials		15	121/	Group <sup>-</sup>	Futorials		
Educational Visits		10		Cadbu			
Independent Reading and Activities	k	120	Spec	cified re	ading and	research a	activities
		ASSE	SSMEN	т			
FORMATIVE ASSESSMI grade	ENT - for f	feedback and deve	elopment	purpos	ses; does r	not count to	owards module
Form of Assessment		Size of the assessment e.g., duration/length		ILOs assessed		Feedback method	
Research presentations		20 min each		All		Peer mar	ked
Weekly forum post		200 words per week		All		Peer com	mentary
011111111111111111111111111111111111111	ENT (0/					İ	
SUMMATIVE ASSESSM	` .	•					
Coursework 10	00% V	/ritten exams	0	-	Practical e	xams	0
DETAILS OF SUMMATIV	/E ASSES	SSMENT					
Form of Assessment	% of credit	Size of the asses e.g., duration/len		ILOs a	ssessed	Feedback	method
Essay	50	2,500 words	9	1,2,4,5,6,7		Written	
Presentation and industry article	<sup>,</sup> 50	20 mins (equiv) 1 words	000		2,3,6,7,8		nd peer marked
DETAILS OF RE-ASSES	SMENT (	where required by	referral	or defer	ral)		
Original form of assessment	Form o	f re-assessment	ILOs re	-assess	sed Time	e scale for i	re-assessment
Essay	Essay	– 2500 words	1,2,4,5,	6,7	Sum	mer	
Presentation	•		2,3,6,7,	2,3,6,7,8 Sui		mer	

**INDICATIVE LEARNING RESOURCES -** The following list is offered as an indication of the type and level of information that you are expected to consult. Further guidance will be provided by the Module Convenor.

#### Basic reading:

- Daniels, J, Radebaugh, L. & Sullivan, D. (2018) International Business, Global Edition 16<sup>th</sup> ed. Harlow: Pearson
- Firth, L. (2012) Globalisation and trade. Independence
- Peng, M. & Meyer, K (2019) International Business, 3rd ed. Cengage Learning EMEA
- Reinert, K.A. (2017) The Handbook of Globalisation and Development, Edward Elgar Publishing Ltd
- Worthington, I. Britton, C. & Thompson, E. (2018) The business environment: a global perspective. 8<sup>th</sup> ed. Harlow: Pearson

#### Web-based and electronic resources:

Links to relevant College and University VLE pages will be updated when course is live.

- Economist
- Financial Times
- Forbes
- · Mintel, Kantar, Euromonitor
- McKinsey, PWC, Deloittes, EY, KPMG global sector reviews

CREDIT VALUE	20	ECTS VALUE	10		
PRE-REQUISITE MODULES	NA				
CO-REQUISITE MODULES	NA				
RCF LEVEL	5	AVAILABLE AS I LEARNING	DISTANCE		No
ORIGIN DATE	01.07.2021	LAST REVISION	DATE	15.07.21	
KEY WORDS SEARCH	Globalisation, interna PESTEL, trading	tional regulatory	environment	s, emerç	ging markets,



MODULE TITL	.E	Business Strategy for Competitive Advantage			CREDIT VALUE	20	
MODULE COL	DE	EXE2006	MC	MODULE CONVENOR		John Molloy	
DUBATION	TERM	1	2	3		er Students	15
DURATION	WEEKS	10		N/A	raking	g Module	

This module examines the importance of strategy to an organisation to gain an advantage over its competitors. It enables you to analyse the internal and external environment, consider organisational barriers to change as well as the drivers which create and sustain a competitive advantage. It further empowers you to formulate strategic direction and follow through with its implementation.

#### MODULE AIMS - intentions of the module

This module provides you with learning opportunities and knowledge to become a strategic thinker. You will be able to articulate what must be done in the short, medium, and long-term for maximum organisational development. Furthermore, you will know how to craft strategy and improve growth and performance over time. First, you will identify factors which influence a company's ability to create a competitive advantage. Second, you will analyse how to design a company's internal activity base to increase its value creation and capture. Third, you will study how a company sustains its advantage.

**INTENDED LEARNING OUTCOMES (ILOs)** (see assessment section below for how ILOs will be assessed) On successful completion of this module, **you should be able to**:

#### Module Specific Skills and Knowledge:

- 1 Identify and apply appropriate analytical tools to authentic problems
- 2 Evaluate and recommend strategic options to a business scenario

#### Discipline Specific Skills and Knowledge:

- 3 Evaluate impact of external environmental forces and internal stresses
- 4 Analyse and interpret a range of data to inform strategic options

#### Personal and Key Transferable/ Employment Skills and Knowledge:

- 5 Develop employability through analysis toolkit
- 6 Enhance ability to analyse complexity through critical thinking and problem solving
- 7 Collaborate in teams

#### SYLLABUS PLAN - summary of the structure and academic content of the module

This module is developed to cover the following content:

Goals, Mission, and Vision
Business Strategy
Corporate Strategy
Global Strategy
Industry Data Analysis
Competitive Advantage and Strategic Positioning
Value Chain Analysis
Resources and Capabilities
Strategic Options Generation

		LEARNING AN	ID I EA	CHIN	G 		
LEARNING ACTIVITIES	AND TEA	CHING METHODS	(given	in hou	ırs of study	/ time)	
Scheduled Learning 60 and Teaching activities	)	Guided independer study	ed independent 140 Placement/stud abroad		/study	0	
DETAILS OF LEARNING	ACTIVIT	IES AND TEACHIN	G MET	HODS			
Category		Hours of study time	e Desc	cription	1		
Teaching in class		60	Teacher led delivery, student activities an engagement				ties and
Guided independent learn	120		Set homework to support class delivery and exter learning				
Assessment work	20				ork, applying lent learning	knowledge from	
		ASSES	SMENT	Г			
		7.00_0		-			
FORMATIVE ASSESSME grade	ENT - for	feedback and develo	pment	purpos	ses; does n	ot count towa	irds module
Form of Assessment	rm of Assessment		ment h			Feedback n	nethod
Synopsis of readings – we	osis of readings – weekly		200 words pw		1,2,3,4,7		Assignment
Class discussions and tar questioning	geted	At end of session		6,8		Plenary Verbal and	Written
SUMMATIVE ASSESSMI	ENT (100	% of credit)				<u> </u>	
Coursework 70	)% V	Vritten exams	0	%	Practical ex	kams	30%
							1
DETAILS OF SUMMATIV	E ASSES	SSMENT					
Form of Assessment	% of credit	Size of the assessi e.g., duration/lengt		ILOs	assessed	Feedback n	nethod
Research Presentation	30	10-minutes Group Presentation		1,2,7		Verbal and	written
Analytical Report	70	Individual Report 3000 words		1,3,4	,5,6	Written	
Analytical Report		whore required by re	ferral c	or defe	rral)		
	SMENT (	where required by re					
DETAILS OF RE-ASSES Original form of	· · ·	· · · · · · · · · · · · · · · · · · ·	ILOs re	e-asses	ssed Time	scale for re-	assessment
DETAILS OF RE-ASSES Original form of assessment Presentation	Form o	of re-assessment		e-asses	ssed Time Sum		assessment

**INDICATIVE LEARNING RESOURCES -** The following list is offered as an indication of the type and level of information that you are expected to consult. Further guidance will be provided by the Module Convenor.

# Basic reading:

- Grant, R.M. (2015) Contemporary Strategy Analysis: Text and cases edition 9<sup>th</sup> ed, John Wiley and Sons
- Johnson, G., Whittington R., Scholes, K., Angwin, D. & Regner. P (2017) Exploring Strategy text and cases 11th ed, Pearson Higher Ed
- Johnson, G., Whittington R., Scholes, K., Angwin, D. & Regner. P (2020) Fundamentals of Strategy 5<sup>th</sup> ed, Prentice Hall
- Porter, M.E. (2004) Competitive Advantage: Creating and Sustaining Superior Performance, Export ed, Free Press
- Porter, M.E. (2004) Competitive Strategy: Techniques for Analyzing Industries and Competitors, Export ed, Free Press
- Rumelt, R. (2018) Good Strategy Bad Strategy, Profile Books
- Thompson, A., Peteraf, M., Gamble, J & Strickland, A. (2021) Crafting and Executing Strategy 23<sup>rd</sup> ed, McGraw Hill

#### Web-based and electronic resources:

Links to relevant College and University VLE pages will be updated when course is live.

#### Other resources:

- Harvard Business Review
- · The Economist

CREDIT VALUE	20	ECTS VALUE	10	
PRE-REQUISITE MODULES	N/A			
CO-REQUISITE MODULES	N/A			
RCF LEVEL	5	AVAILABLE AS LEARNING	DISTANCE	No
ORIGIN DATE	02.06.2021	LAST REVISION	DATE	23/08/2021
KEY WORDS SEARCH	Strategy, macro envi	ronment, SWOT, I	PESTEL, exte	rnal forces, competition



MODULE TITL	.E	Organisatio	onal Beha	aviour and	Leadership	)	CREDIT VALUE	20
MODULE COL	ÞΕ	EXE2008		MODU	ILE CONVI	ENOR	John Molloy	
DURATION	TERM	1		2	3		er Students g Module	15
DURATION	WEEKS	3	5				pated)	

This module will provide students with the theory and understanding to appraise different modes of organisational change, their drivers, the response of the workforce and other key stakeholders. Students will also develop an understanding of the role of leaders in organisational growth and development, including cultural and structural change. Using relevant models of team development, students will analyse the impact of organisational behaviour on an individual and team level as well as the wider organisation.

#### MODULE AIMS - intentions of the module

Through the use of theoretical models and case studies, this module will introduce students to the concepts of leadership and management, organisational culture, and team development. You will have the opportunity to explore and critique behavioural, cognitive, and humanistic theories of change and development, to enable you to effectively evaluate the best leadership approach to manage this. Throughout the module you will be required to synthesise the differing theories to understand how they inter-relate to reflect a successful organisation.

INTENDED LEARNING OUTCOMES (ILOs) (see assessment section below for how ILOs will be assessed)
On successful completion of this module, you should be able to:

# Module Specific Skills and Knowledge:

- 1 Analyse the influence of internal and external factors on individual, team, and organisational behaviour
- 2 Evaluate how internal and external factors influence team development
- 3 Demonstrate an understanding of how leadership inter-relates with culture and structure
- 4 Critically evaluate the effectiveness of leadership within a selected organisation, using organisational behaviour concepts to measure success

# Discipline Specific Skills and Knowledge:

- Develop skills and understanding of the key influences which affect the behaviour of individuals, teams, and organisations.
- 6 Identify appropriate leadership approaches for different organisational scenarios.

# Personal and Key Transferable/ Employment Skills and Knowledge:

- 7 Collaborate effectively on a team activity
- 8 Apply theories and models to practice

# SYLLABUS PLAN – summary of the structure and academic content of the module

Concepts and theories of organisational behaviour – motivation, structure, leadership, influences Organisational culture – internal/external, theories e.g., Hofstede, Schein, Handy, influences Leadership – difference from management, theoretical approaches e.g., continuum, transactional/transformation, control, and sources of power e.g., French & Raven Influences of politics (e.g., organisational politics and impact upon structural/organisational change) Behavioural psychology (e.g., emotional intelligence and soft skills; task vs relationship leadership and psychodynamic approach to behaviour)

Different types of organisational teams, team dynamics and teamwork

Team theories – e.g., Tuckman, Blanchard, Belbin etc.

		LEARNING A	AND TE	ACHIN	1G			
LEARNING ACTIVITIES	S AND TFA	CHING METHOD	S (aive	n in he	ours of	stud	v time)	
	60	Guided independ study		140	Placer abroad	nent/		See notes for guidance
DETAILS OF LEARNIN	IG ACTIVIT	IES AND TEACH	ING ME	THOD	S			
Category		Hours of study time	Desc	cription	1			
Lectures		45	Live	lecture	es whic	h will	also be reco	orded
Tutorial		15	Acad	demic	1:1 and	l clas	s wide tutoria	als
Independent study		140	Res	earch,	engage	emen	t with VLE a	nd reading.
		ASSE	SSMEN	ıT				
		7.00-						
FORMATIVE ASSESSI grade	MENT - for f	eedback and deve	elopmen	t purp	oses; d	oes r	ot count tow	ards module
		Size of the assessment II e.g., duration/length		ILOs	ILOs assessed		Feedback method	
Online assessments	nts Between 10 a questions		20	1,2,4,5			Electronical	ly marked
Forum and Discussion E	m and Discussion Board posts 2			All			Peer and le	cturer assessed
Role play		Ten minutes, whe appropriate	ere	re 3,6,7,8			Peer and le	cturer assessed
SUMMATIVE ASSESS	MENT (% o	f credit)						
Coursework	50% W	ritten exams	50	0%	Practio	cal ex	ams	
DETAIL O OF OUR AND	WE 400E	CHENT						
DETAILS OF SUMMAT								
Form of Assessment	% of credit	Size of the asses e.g., duration/leng	gth		assess	sed	Feedback n	
Team seminar	25%	25-minute (equiv words each)	1000	3,5,7			Observation	Record
Journal article	25%	1000 words		1,2,8	<b>.</b>		Written	
Open book exam	50%	2 hour open book	k exam	1,2,4	,5,6,8		Grade shee	t
DETAILS OF RE-ASSE	SSMENT (	where required by	referral	or def	erral)			
Original form of assessment	Form of	f re-assessment	ILOs re	-asses	ssed	Time	scale for re-	assessment
Seminar & Article	speake evaluat 2000 w		1,3,4,5	4,5,7,8		Sumr	mer	
Open book exam	Open b hours)	ook Exam – (2	1,2,5,6	,8		Sumr	mer	
Reassessment notes –	coursework	and exam will have	ve 50/50	weigh	nting			

**INDICATIVE LEARNING RESOURCES -** The following list is offered as an indication of the type and level of information that you are expected to consult. Further guidance will be provided by the Module Convenor.

#### Basic reading:

- Adair, J. (2021) The Concise Adair on Leadership. 2<sup>nd</sup> ed. Thorogood Publishing Ltd
- Argyris, C. (2012) Organizational traps: leadership, culture, organizational design. Oxford University Press
- Bratton, J. et al, 2010. Work and Organizational Behaviour. 2<sup>nd</sup> ed Basingstoke: Palgrave Macmillan
- Buchanan, D.A., Huczynski, A. (2019) Organizational behaviour. 10th ed. Harlow, England: Pearson
- Handy, C. (2020) Gods of Management: The Four Cultures of Leadership. Profile Books
- Mullins, L.J. and Christy, G., (2016) Management & organisational behaviour. 11th ed Harlow: Financial Times Prentice Hall.
- Robbins, S.P. & Judge, T. (2018) Essentials of Organizational Behaviour, 14th ed. Harlow: Pearson

#### Web-based and electronic resources:

- Links to relevant College and University VLE pages will be updated when course is live.
- MIT (2011) Edgar Schein on Corporate Culture. Available at: www.youtube.com/watch?v=6ZB3jJIGWuk (Accessed: 28 June 2021).

#### Other resources (Journals and Radio Programmes)

- · Harvard Business Review
- BBC (2007 to 2021) In Business (Link to all episodes). Available at: https://www.bbc.co.uk/programmes/b006s609/episodes/player (Accessed: 29 June 2021)

CREDIT VALUE	20	ECTS VALUE	10		
PRE-REQUISITE MODULES	N/A				
CO-REQUISITE MODULES	N/A				
RCF LEVEL	5	AVAILABLE AS I LEARNING	DISTANCE		No
ORIGIN DATE	26.06.2021	LAST REVISION	DATE	15.07.20	)21
KEY WORDS SEARCH	Organisational behav	iour, leadership,	transformatio	n, cultu	re, teams



MODULE TITL		Corporate Env Management	ironmental and	Social	CREDIT VALUE	20		
MODULE COD	E	EXE2007	MODI	JLE CONV	ENOR	Erica Dean		
DURATION	TERM	1	2	3		er Students g Module	15	
DONATION	WEEKS	10	5	0		pated)		

Climate change, pollution, inequalities, and ethical sourcing are all topics covered within this unit. Students will investigate sustainable development in business and the balance of political, economic, social, and environmental issues affecting modern organisations from a national and global perspective. After exploring the interactions between human activity and the environment alongside concepts of sustainable development, learners will develop an understanding of the advantages of a proactive response to social and environmental issues.

# **MODULE AIMS – intentions of the module**

The aim of this module is to introduce students to the growing expectation of businesses to go beyond their legal requirements in their operations due to a growing social and stakeholder awareness of business ethics and worldwide sustainable development. Starting with the history of interaction between society and the environment, and the subsequent concepts and policies developed regarding sustainable development, you will engage with case studies and role plays to develop an understanding of the advantages and challenges facing a business in the proactive response to social and environmental issues.

**INTENDED LEARNING OUTCOMES (ILOs)** (see assessment section below for how ILOs will be assessed) On successful completion of this module, **you should be able to**:

#### Module Specific Skills and Knowledge:

- Analyse the development of regional, national, and international policies relating to ethical practices and sustainability in business
- 2 Evaluate the effectiveness of corporate strategy relating to CESM
- 3 Justify recommendations for future strategies of CESM

# Discipline Specific Skills and Knowledge:

- Explain the role of business in wider global sustainable development objectives
- 5 Identify the conflicting demands of stakeholders of a business

# Personal and Key Transferable/ Employment Skills and Knowledge:

- 6 Conduct research into business activities using a wide range of sources
- 7 Evaluate the reliability of different sources for in terms of validity and bias
- 8 Contribute to the wider drive for a sustainable world as an informed global citizen

# SYLLABUS PLAN – summary of the structure and academic content of the module

Societal growth boom – population, depletion, pollution; social awareness of climate change and movements (e.g., Extinction Rebellion)

Regional policies – local authority sustainability targets

National policies – government papers and strategies, agencies

Global policies – Montreal Protocol, Brundtland report, Rio Earth Summit, G7, Fair Trade, UN SDGs Theoretical concepts – Kantian principles, Stakeholder, Cengage, Triple Bottom Line, Pyramid of CSR Economic concepts – doughnut economics (linked to SDGs), circular economy, post growth economics. Legislation - Employment and Equality legislation, ISOs

Commercial impact – benefits/drawbacks, functional impacts (marketing, operations, finance, sales)

		LEARNING A	ND TE	ACHIN	IG					
LEARNING ACTIVITIES	AND TEA	ACHING METHODS	S (giver	ı in ho	urs of	stud	v time)			
	0	Guided independ study		140	Placen abroac	nent/	•	See notes for guidance		
DETAILS OF LEARNING	G ACTIVIT	TIES AND TEACHI	NG ME	THOD:	S					
Category		Hours of study tin	ne Des	cription	า					
Lectures		45	Face to Face content delivery							
Tutorial		15					ess tutorial			
Independent Reading an Activities	d	120					osted activi	ties		
		ASSE	SSMEN	т						
FORMATIVE ASSESSM grade	IENT - for	feedback and deve	lopmen	t purpo	oses; do	es n	ot count to	wards module		
Form of Assessment	Size of the assessment e.g., duration/length		ILOs assessed		Feedback method					
Weekly discussion forum	ıs	200 word post per topic		All	All		Peer comr	nentary		
SUMMATIVE ASSESSM	IENT (% c	of credit)		:			:			
Coursework 8	<u>0</u> V	Vritten exams			Practic	al ex	ams	20		
DETAILS OF SUMMATI	VE ASSE	SSMENT								
Form of Assessment	% of	Size of the asses	emont	II Os	assess	od	Feedback	method		
FOITH OF ASSESSINE III	credit	e.g., duration/leng		ILOS	assess	eu	reeuback	metriod		
Group Presentation	20	Equiv 500 words	pp	1,4,6			Observation feedback	on record and peer		
Business Report	80	3000 words		2,3,5	,6,7		Written			
DETAILS OF RE-ASSES	SSMENT (	(where required by	referral	or defe	erral)					
Original form of Form of reassessment		of re-assessment	re-assessment ILOs re-		ssed	Time	e scale for re-assessment			
Presentation and Report	Repor	t – (3500 words)	– (3500 words) All		Sumr		mer			
RE-ASSESSMENT NOT	ES – All le	earning outcomes w	vill be co	vered	in refer	ral c	oursework	as 100%		

**INDICATIVE LEARNING RESOURCES -** The following list is offered as an indication of the type and level of information that you are expected to consult. Further guidance will be provided by the Module Convenor.

# Basic reading:

- Blowfield, M. & Murray, A. (2019) Corporate Social Responsibility 4th ed. Oxford: Oxford University Press
- Crane, A., Matten, D., Glozer, S. & Spence, L. (2019) Business Ethics: Managing Corporate
   Citizenship and Sustainability in the Age of Globalization 5th ed. Oxford: Oxford University Press
- Raworth, K. (2018) Doughnut Economics: Seven ways to think like a 21<sup>st</sup> Century Economist, Random House Business

#### Web-based and electronic resources:

- · Links to relevant College and University VLE pages will be updated once the course is live
- Tepper, T (2020) Milton Friedman On the Social Responsibility of Business, 50 Years Later, Forbes, [Online] Available at: <a href="https://www.forbes.com/advisor/investing/milton-friedman-social-responsibility-of-business/">https://www.forbes.com/advisor/investing/milton-friedman-social-responsibility-of-business/</a> (Accessed 01/07/2021)

# Other resources:

· International Journal of Corporate Social Responsibility

CREDIT VALUE	20	ECTS VALUE 10		
PRE-REQUISITE MODULES	N/A			
CO-REQUISITE MODULES	N/A			
RCF LEVEL	·	AVAILABLE AS DISTAN LEARNING	NCE I	No
ORIGIN DATE	01.07.2021	LAST REVISION DATE	15.07.20	21
KEY WORDS SEARCH	CSR, ethics, SDGs, so	ocial, policy		



MODULE TITL	.E S	Sustainable O	perations Man	agement	CREDIT VALUE	20
MODULE COD	E	EXE2009	MOD	у		
DURATION	TERM	1	2	3	 er Students g Module	15
	WEEKS	0	5	10	pated)	

This module examines concepts of sustainability and social responsibility in relation to how different organisations manage their operations. It explores key management themes, operations management processes and responsibilities, and enables students to acquire strategies and tools to harness maximum efficiency in processes against a backdrop of multiple uncertainties. It goes further to discuss disruptive innovations and technologies and how these redefine existing operational models.

# **MODULE AIMS – intentions of the module**

This module provides you with learning opportunities and knowledge to critique management operations. You will be able to interpret different approaches to operations management and articulate what must be done in the short and medium-term within the organisation to maximise operational efficiency whilst embedding sustainable practices. You will explore how logistics and supporting activities are managed to facilitate the core operations of a business, considering where ethical or green initiatives can be recognised and/or implemented. You will examine legal and political frameworks that are driving changes in operations management, including technological advancements, reducing carbon footprints, and enhancing lives within supply chain countries.

**INTENDED LEARNING OUTCOMES (ILOs)** (see assessment section below for how ILOs will be assessed) On successful completion of this module, **you should be able to**:

# Module Specific Skills and Knowledge:

- 1 Understand major theories, concepts, and practices of sustainable operations management
- Evaluate good practice in implementing lean and agile models of manufacturing and distribution of products and services
- 3 Analyse the impact of conflicting stakeholder interests in operational design and implementation

# Discipline Specific Skills and Knowledge:

- 4 Evaluate and analyse complex operations environments
- 5 Recognise implications of the sustainability agenda on the need for strategic change
- 6 Demonstrate the ways in which quality is managed in service and manufacturing operations

# Personal and Key Transferable/ Employment Skills and Knowledge:

- 7 Collaborate and work in teams
- 8 Create appropriate documentation to capture operational excellence

# SYLLABUS PLAN – summary of the structure and academic content of the module

This module is developed to cover content under the following headings:

Operations in the business environment – ethical supply chain management, agile, employment, R&D Theories of Operations and Operations Management - six sigma, lean production, queuing theory Operations Management Approaches - Quality management systems - TQM, JIT, Kaizen Operations Management Functions – Control and distribution, supply and demand, sustainable product design, process design, capacity management, inventory control.

Delivery of operational plans, including setting KPIs and monitoring performance against plans – visual and statistical

Sustainability and its impact on Operations – transformation projects, Agenda 21, SDGs Frugal Innovation – lean production, recycling, regenerative operation

			LEARNING A	ND TEA	CHIN	G				
LEARNING ACTIVITIE	S A	ND TE	ACHING METHODS	(given	in ho	urs of	study	time)		
Scheduled Learning and Teaching activities	60		Guided independe study	ent	140	Place abroa		study	0	
DETAILS OF LEARNI	NG A	CTIVI	TIES AND TEACHIN	IG MET	HODS	3				
Category			Hours of study tim	time Description						
Teaching in class	60	Tea	•	d deliv	ery, s	tudent activi	ties and			
Guided independent learning 100 Set homework to support class delivery and learning							ivery and extend			
Assessment work 40 Individual and group work, applying knowledge from teaching and independent learning										
			ASSES	SMENT	Г					
FORMATIVE ASSESS	MEN	NT - for	feedback and devel	opment	purpo	ses; do	oes no	ot count towa	ards module	
Form of Assessment			Size of the assess e.g., duration/leng		:		sed	Feedback r	nethod	
Summary of readings			200 words pw		1,2,3,4,5,6			Written		
Class discussions			At end of session		7,8			Verbal and	Written	
SUMMATIVE ASSESS	MFI	NT (10	0% of credit)							
Coursework	50%	•	Written exams	0		Practi	cal ex	ams	50%	
DETAILS OF SUMMA	TIVE	ASSE	SSMENT							
Form of Assessment	:	% of credit	Size of the assess e.g., duration/leng		ILOs	asses	sed	Feedback r	nethod	
Presentation		50	20 minutes (equiv words)			6,7,8		Verbal and	written	
Report	5	50	Individual Report ( words)	(2500	3,4,5	5,6		Written		
DETAILS OF RE-ASS	ESS	MENT	(where required by re	eferral c	or defe	rral)				
Original form of assessment		Form	orm of re-assessment		ILOs re-assessed		Time scale for re-assessment			
Presentation			entation (20 minutes 0 words)	1,2,6,7	,8		Summer			
Report			rt (2,500 words)	3,4,5,6			Summer			
Presentation	OTES	– 120 Repo	0 words) rt (2,500 words)	3,4,5,6		sment				

**INDICATIVE LEARNING RESOURCES -** The following list is offered as an indication of the type and level of information that you are expected to consult. Further guidance will be provided by the Module Convenor.

# Basic reading:

- Hill, A. and Hill, T. (2018) Essential Operations Management, 2<sup>nd</sup> Edition, London: Palgrave
- Oakland, J.S Oakland, R.J. & Turner, M.A. (2020) Total Quality Management and Operational Excellence: Text with Cases. 5th ed. London: Routledge
- Slack, N. and Brandon-Jones, A. (2019) Operations Management, 9th Edition Harlow: Pearson

#### Web-based and electronic resources:

• Links to College and University VLE resources will be made available when course is live.

#### Other resources:

- Journal of Operations Management
- International Journal of Operations and Production Management

CREDIT VALUE	20	ECTS VALUE 10	
PRE-REQUISITE MODULES	N/A		
CO-REQUISITE MODULES	N/A		
RCF LEVEL	5	AVAILABLE AS DISTANCE LEARNING	No
ORIGIN DATE	02.06.2021	LAST REVISION DATE	15.07.2021
KEY WORDS SEARCH	Sustainability, operat	ions, lean, agile, six sigma, TQ	M, JIT



MODULE TITLE	Bus	siness Resea	arch Project		CREDIT VALUE	20	
MODULE CODE	EX	E2010	MOD	ULE CONV	ENOR	Erica Dean	
DURATION	TERM WEEKS	0	2	<b>3</b>	Takin	er Students g Module ipated)	15

This module offers learners the opportunity to engage in sustained research in a specific field of study. Learners will identify a business topic from which to develop a research theme, aims and objectives to then inform plans for both secondary and primary research to be undertaken, drawing on the relevant ethical guidelines. Upon completion of the research, learners will present outcomes, in both written and verbal formats and reflect upon the process and their engagement.

#### MODULE AIMS - intentions of the module

The aim of this module is to introduce students to research methodologies and approaches in a business context. Using case studies and/or a live business topic, students will be taught how to plan and implement meaningful research and conduct a literature review. Students will be introduced to a variety of outputs including reports, presentations, and academic posters. Using frames of evaluation, students will be encouraged to consider their own learning process and performance alongside the value of their output for the selected business and wider research community.

**INTENDED LEARNING OUTCOMES (ILOs)** (see assessment section below for how ILOs will be assessed) On successful completion of this module, **you should be able to**:

# Module Specific Skills and Knowledge:

- 1 Examine, identify, and apply appropriate research methodologies and ethical requirements to a selected research project
- 2 Conduct and analyse research relevant to a business research project
- 3 Communicate the outcomes of a research project to a variety of stakeholders
- 4 Evaluate the use of research methodologies and concepts

# Discipline Specific Skills and Knowledge:

- 5 Analyse the relevance of research to a selected business
- 6 Recommend justifiable future actions for a business

# Personal and Key Transferable/ Employment Skills and Knowledge:

- 7 Demonstrate problem-solving skills
- 8 Communicate effectively to different audiences
- 9 Understand the importance of research ethics
- 10 Demonstrate reflective practice

# SYLLABUS PLAN – summary of the structure and academic content of the module

Identifying a research project – rationale, existing literature

Developing a proposition – philosophy, methodology (Saunders etc), aims, objectives, ethics.

Literature review - conceptualisation, context, benchmarks, validity of sources

Theoretical frameworks – qualitative, quantitative, mixed method

Process – phases, sampling, development of primary methods, data analysis

Designing outputs – stakeholder requirements, communication methods

Evaluation – reflective cycle, performance and output, critical recommendations

		LEARNING	AND TE	ACHIN	G			
LEARNING ACTIVITIE	S AND	TEACHING METHO	DS (give	n in ho	urs of stud	ly time)		
Scheduled Learning and Teaching activities	60	Guided indepen study	ndent	140	Placement abroad	/study	See notes for guidance	
DETAILS OF LEARNII	NG ACT	IVITIES AND TEACI	HING ME	THODS	3			
Category	Hours of study time	· ·						
Lectures	30	Fac	e to Fac	ce content o	delivery			
Tutorial		30	121	small g	roup progre	ess tutoria	l	
Independent Reading a Activities	and	140	Eng	agemer	nt in resear	ch process	S	
		ASS	ESSMEN	IT				
FORMATIVE AGGEST		Control II and I	.1.					
FORMATIVE ASSESS grade	MENT -	for feedback and de	velopmer	it purpo	ses; does r	not count t	owards module	
Form of Assessment		Size of the assessment e.g., duration/length				Feedback method		
Draft proposal		500 words				Verbal fe	edback	
Draft literature review		500 words		1, 2,	5	Written f	eedback	
Data Analysis presenta	tion	5 minutes	2, 3, 7, 8			Verbal a	nd peer feedback	
Poster Design Pitch		5 minutes (100	5 minutes (100 words)		3, 4, 5, 6, 8		nd peer feedback	
SUMMATIVE ASSESS	MENT (	% of credit)						
Coursework	85% <del>100</del>	Written exams			Practical e	xams	15%	
		<u> </u>						
DETAILS OF SUMMA	TIVE AS	SESSMENT						
Form of Assessment	% of credi	Size of the asset e.g., duration/le		ILOs	assessed	Feedbac	Feedback method	
Proposal and Ethics Form	15	1000 words		1, 5,	7, 9	Approva	l form	
Research Report	70	3500 words		2, 3,	5, 6, 8,9,10	Annotate	ed feedback	
Research Poster	15	500 words		3, 5, (	6, 8	Stakehol	lder feedback form	
DETAILS OF RE-ASS	ESSMEI	NT (where required b	y referral	or defe	rral)			
Original form of assessment	For	m of re-assessment	ILOs re	-asses	sed Time	e scale for	re-assessment	
Proposal and Ethics Fo		pposal and Ethics m (1,000 words)	1,5,7,9		July	у		
Report, Poster, and Evaluation		port (4,000 words)	2,3,4,5	,6,7,8,9	,10 Sum	nmer		

**INDICATIVE LEARNING RESOURCES -** The following list is offered as an indication of the type and level of information that you are expected to consult. Further guidance will be provided by the Module Convenor.

# Basic reading:

- Cottrell, S. (2014) Dissertations and Project Reports: A Step by Step Guide. Red Globe Press
- Cresswell, J.W. (2018) Research Design; qualitative, quantitative, and mixed methods approaches 5<sup>th</sup> ed, Sage Publications
- Dawson, C. (2019) Introduction to Research Methods 5th ed, Robinson
- Hewson, C. (Vogel, C.M. & Laurent, D. (2016) Internet research methods 2<sup>nd</sup> ed, SAGE
- Saunders, M. Lewis, P & Thornhill, A. (2015) Research Methods for Business Students 7<sup>th</sup> ed, Harlow, Pearson

# Web-based and electronic resources:

Links to relevant College and University VLE pages will be updated when course is live.

#### Other resources:

International Journal of Quantitative and Qualitative Research

CREDIT VALUE	20	ECTS VALUE	<u>10</u>		
PRE-REQUISITE MODULES	NA				
CO-REQUISITE MODULES	NA				
RCF LEVEL	5	AVAILABLE AS D	DISTANCE		No
ORIGIN DATE	26.06.2021	LAST REVISION	DATE	23/08/2021	
KEY WORDS SEARCH	Research, methodology, literature review, qualitative, quantitative, sampling, evaluation, report, dissemination				

# SUBMISSION OF ASSESSED WORK

# 10.1. Submission of Assessed Work

All work must be submitted via Moodle as directed by each unit lecturer; most assessments will be via the Turnitin method. You will receive more guidance on Turnitin during your induction.

Please note that failure to submit work by the specified date and time will result in the work not being assessed and a decision for referral or repeat being made at the Award Board at the end of the year.

If you have a valid reason for being unable to submit your work by the specified date, you should follow the college Extenuating Circumstances procedure and assume a new deadline of an additional 10 working days.

Please see the University Level Hub on Moodle for further details and guidance; <a href="https://moodle.exe-coll.ac.uk/course/view.php?id=1349">https://moodle.exe-coll.ac.uk/course/view.php?id=1349</a>

# RETURN OF ASSESSMENT AND FEEDBACK

# 10.2. Return of Assessment and Feedback

Marked work and feedback will be returned to you within 15 working days as per College Policy. You will receive written feedback and will have the opportunity to discuss this feedback with the unit lecturer. You are expected to reflect on this feedback and plan to include points for development in future submissions.

If you do not achieve a Pass in any assessment, the Award Board will consider this, and you will receive direction regarding any referral or resubmission you may be required to do; this is likely to take place over the summer period. You will receive further guidance on this if, and when, required later in the academic year.